

**Dear Valued Guest,**  
**Coronavirus (2019-nCoV) Update #1 23 March 2020**

The safeguarding of customers and partners are of paramount importance to Vongdeuan Resort. We have been closely monitoring the Coronavirus updates and latest official travel advice to assess the impact on our customers. At present travel to, from and within affected regions has been severely impacted and prohibited in certain areas. In line with industry practices and policies, and applicable terms of service, Vongdeuan Resort is waiving cancellation restrictions for affected customers.

**All the National Parks and Forest Parks of Thailand are closed from 25 March 2020**

(Closure has been implemented to reduce the spreading of COVID-19)

We will continue to monitor the situation closely and update Facebook Page: Vongdeuan Resort

Or [www.vrsamed.com](http://www.vrsamed.com) **We advise the guests to regularly check this article for the latest updates.**

To contacts our property directly requesting to cancel, advise them to contact by email : [gmvongdeuanresort@gmail.com](mailto:gmvongdeuanresort@gmail.com) with your reservation number or or Facebook Page: Vongdeuan Resort

We have good solution for you can amend(free) the date to stay till 31 August 2020, or refund to your bank account or credit card 10 days processing  
**ps. please send us your full reservation confirmed, We will contact you very soon**

By working together, we can help to ensure the safety of all customers and each other.

Thank you for your continued support and understanding,

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